

Sherborn Council on Aging Code of Conduct

It is expected that Sherborn Council on Aging (COA) participants, volunteers, partners, and staff be able to function independently, responsibly, and appropriately. The COA is not staffed to provide therapy, personal care, assistance with activities of daily living or to supervise the behavior of individuals. If, at any time, a staff member, volunteer, or participant feels that their personal safety is in jeopardy, the offending party will be asked to leave the activity/event. If the offending party refuses, a call will be made to local law enforcement. Inappropriate behavior may result in a warning or expulsion or suspension from all COA events/activities depending on the nature of the offense under the direction of the COA Director.

Prohibited behavior include but are not limited to:

1. Loitering without purpose or interfering with the ability of staff, volunteers, partners, and participants to perform their duties and/or access services.
2. Clothing or hygiene that would cause offense or constitute a nuisance. Proper attire is required to attend any and all Sherborn Council on Aging events, classes, programs, etc. Attire must not be distracting or offensive to others who are participating in our programs. Clothing that is offensive or inappropriate in both style and design is prohibited.
3. Behavior that is disrespectful or verbally abusive. Creating a disturbance by engaging in disruptive conversation above normal conversational noise levels (whether in person or on a cell phone), deliberately making excessive noise, shouting or talking in a disturbing fashion, the gratuitous use of profanity or engaging in other disruptive conduct.
4. Canvassing, selling, soliciting or engaging in any other commercial or political activity on unless approved by the COA Director.
5. Knowingly entering non-public areas or accessing Wi-Fi to cause theft, harm, or damage to the personal property or personal information of others.
6. Bringing any animal to activities/events, except service /support animals, unless approved by the COA Director.
7. Attending activities or events while under the influence or possession of alcohol or drugs.
8. The use of threatening or offensive language (including cell phone usage) whether direct or indirect. This includes, but is not limited to, bullying, physical threats, name calling, obscenities, sexist and/or racist language.
9. Behaving in a physically violent, abusive, aggressive and/or threatening manner, or any behavior that would put a person's safety in jeopardy.
10. Possession of weapons or explosive substances, other than those authorized by law enforcement personnel.
11. Committing any criminal offense or participating in any illegal activity.

In the event of a medical or mental health emergency, COA staff, volunteers, and partners will contact emergency services.